



High Speed Internet

Fast and reliable connection

High Speed Internet (HSI) is ideal for businesses that need fast, dedicated and reliable internet connections. We can provide a 100% uptime SLA, as well as additional fault monitoring. It's ideal for users where internet connection is business-critical. The symmetrical connectivity means we can offer the same upload speeds as download speeds, delivering the high performance needed to match business use patterns (higher upload of large presentations, images, videos and spreadsheets). It can be a standalone internet connection, or part of a larger solution such as a managed WAN.

Quick to the draw

Organisations today are increasingly reliant on their data connections and cloud services to generate revenue.

With many companies already working flexibly, very large data and media files often need to be accessed remotely. A large number of organisations are also demanding dedicated and uncontended connections to make sure they stay in the loop.

This increased traffic needs greater bandwidth to support it.

High Speed Internet (HSI) from O₂ is a premium internet service that provides fast, dedicated and reliable internet connections to handle any connectivity challenge.

Always giving 100%

Yes, HSI comes with an SLA of 100% uptime. Which means you have a fast, dedicated internet connection – guaranteed.

Choose your bandwidth

With HSI, you can upgrade your bandwidth, sometimes in as little as three days. This means that, as long as your capacity can support it, you can increase or decrease capacity so you pay only for the bandwidth you use.

There are two variants of HSI, available at different speeds:

- Ethernet in the First Mile (EFM)
– bearer capacity from 2MB to 35MB (in increments of 1MB, depending on the exchange)
- Fibre – bearer capacity variables of 10MB, 100MB, 1Gb and 10Gb

Taking care

Once your solution is installed you'll be looked after by our award-winning 24/7 technical team, who will provide support for your UK-based IT helpdesk. There are other options providing extra levels of care, including network resilience, backup and disaster recovery.

What you get with High Speed Internet

A fast, reliable and dedicated internet connection.

Key features include:

- 100% uptime SLA
- Uncontended and symmetrical download and upload speeds
- Single bill, managing all your connectivity costs from My O₂ Business
- Support for multiple static IP address, as required
- Additional fault-monitoring: disaster recovery, resilience (failover and load balancing), backup and DDoS options
- Variable bandwidth, to match business usage patterns
- Optional managed router
- A standalone connection or part of a managed WAN
- 24/7 UK technical support for your IT helpdesk

Why O₂?

O₂ has extensive experience of providing connectivity for business customers. Our strong core network, combined with our mobile and landline products, provides you with a one-stop shop for your business communications needs.

With us, it's simple. One bill, no matter how many connections you have, available through our online portal: My O₂ Business.

And you'll get award-winning customer service.

We'll support you all the way



You get one account team supporting you throughout. We'll keep in touch throughout the installation process, and we'll arrange installation at a time that suits you. We'll let you know as soon as the service is active and provide 24/7 support for your IT helpdesk.

Talk to your Account Manager to find out more or visit o2.co.uk/enterprise