



# Calls, landlines and digital lines All in one place

We know your calls and fixed lines can be vital for your business. Now we can give you calls, landlines, or digital lines for even better quality voice calls. Or all three. All from O<sub>2</sub>. And with our award-winning customer service.

## Calls only

It doesn't matter if your lines are with us or BT, we'll give you outgoing call services to standard UK landlines, mobiles, premium rate numbers, Telemarketing Numbers and more.

## Landline

Choose from a single line for voice and fax, or multi-line for extra lines on the same number.

When the first line is in use, your call simply passes to the next free line. We can give you all the services you'd expect with your landline, from 1471 to three-way calling. Depending on your line type, we have lots more to choose from, including:

- Call diversion.
- Call waiting.
- Remote call forwarding.

## Digital lines

ISDNs are digital lines ideal for business. You can have a single line for voice and fax right through to hundreds of lines for simultaneous calls into a large office.

### ISDN 2

- A 2-channel digital line for voice, fax, data, and video with speeds of 64kbps per channel.
- More lines can be added if you need more bandwidth.

### ISDN 30

- Similar capabilities as ISDN2 with any number of channels from eight upwards.
- It's flexible to scale up and down to suit your business.
- Gives you peace of mind – we can re-route calls for business continuity.

## Why O<sub>2</sub>?

We work closely with you as a partner you can trust. We'll guide you through changing technology and keep your business up-to-date. And up-to-speed. We call it Joined Up Communications.

With us, it's easy to bring together your mobiles, lines and calls. It'll reduce duplication, admin time and costs. And keep you flexible to adapt easily as you need to.

With one bill, one number to call and all your costs reported online through My O<sub>2</sub> Business, you'll spend less time on admin and have more time for your business.

## And we'll support you all the way

Choose the support plan to suit you. From repair the next working day, to within six hours, any time of the day or week, including public and bank holidays.

**Talk to your Account Manager to find out more.**



## You don't have to take our word for it



### Saint-Gobain

A global leader in developing and creating new materials for homes.

They have divisions in 55 countries, working on different, highly specialised functions. We take care of their 5000 ISDN and PSTN lines.



"On a professional level, O<sub>2</sub> is my supplier benchmark (particularly the account team) that I reference to all my suppliers."

*General Manager at Saint-Gobain*

### Chichester District Council

They were suffering poor customer service, billing issues, duplicate invoicing and little attention to detail for their fixed lines.



"Because we were so keen on the mobile side, it made sense to move our landlines to O<sub>2</sub> as well. Ultimately, if you have to keep chasing simple requests and check everything twice, it's a false economy to go with the cheapest provider based on price alone."

*Jodie Maskell, Communications and Network Officer, CDC*