

Boostbox for medium and large office

Your guide to getting started

o2.co.uk

Telefónica UK Limited, 260 Bath Road, Slough, Berks, SL1 4DX.

Registered in England and Wales No.1743099. That's also the address for our registered office.

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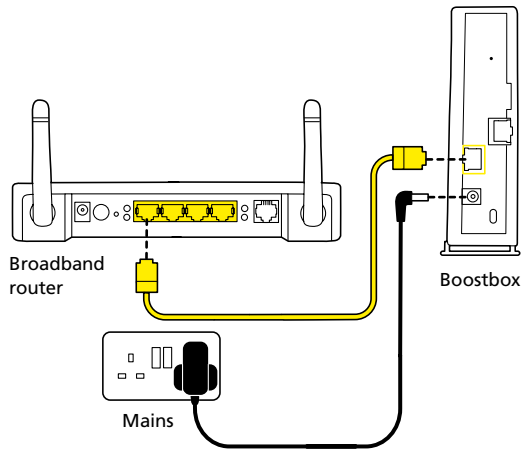
What is Boostbox?

Boostbox gives you 3G coverage in your home or office. You can make up to 8 calls at the same time.

You need a 3G mobile to use your Boostbox. Check that your mobile is able to use 3G first and that it's switched on under your mobile's settings. If you would like to register a mobile to your Boostbox, go to o2.co.uk/boostbox.

Getting Started

1. Plug one end of the yellow cable into your Boostbox and the other into any Ethernet socket on your broadband router.
2. Plug your Boostbox into the mains. The ⏻ light will turn on.
3. Your Boostbox will now automatically set up. This usually takes a few minutes but might take up to four hours. During setup, the ✓ @ lights will flash.
4. Your Boostbox will be ready to use when the ⏻ @ and ✓ lights are all on. The (↑) light will be active when you use your Boostbox.



What do the lights on my Boostbox mean?



Power

Off: Boostbox is off

On: Boostbox is on

Flashing: There's a problem (see FAQs)



Your connection

Off: Boostbox is not online

On: Boostbox is connected online

Slow flashing: Trying to connect

Fast flashing: There's a problem with your connection (see FAQs)



Using your mobile

Off: No calls

On: Maximum number of calls are being made

Slow flashing: One call is being made

Fast flashing: Several calls are being made



Device status

Off: No device connected

On: Device connected is ready to use

Slow flashing: Setup or software upgrade in progress

FAQs

How do I know if my mobile is using my Boostbox?

The '(1)' will be active on your Boostbox.

Why won't my mobile connect to my Boostbox?

You need a 3G mobile to use your Boostbox. Check that your mobile is able to use 3G first and that it's switched on under your mobile's settings.

If you replace your sim, you'll need to register your mobile again with your Boostbox.

What happens if I get a new mobile?

You'll need to make sure your new mobile and sim card are registered with your Boostbox. If you change your sim, you'll need to re-register your number with your Boostbox, go to o2.co.uk/boostbox.

If I always leave my Boostbox on, how much electricity will it use?

It uses about the same amount of electricity as a broadband router.

What radio emissions does my Boostbox give out?

It gives out up to 100mW. That's less than a broadband router.

Why does the @ light keep flashing?

Your Boostbox is having trouble connecting to the internet. Make sure the cables are all plugged in and you can connect to the internet on your computer. Also try moving your Boostbox away from your router.

My Boostbox isn't working with my router.

If your router has been replaced or turned off and on, you'll need to turn your Boostbox off and on too.

Can I still make calls when I'm sending emails or uploading files from my computer?

Yes, your Boostbox shouldn't be affected unless you're moving very big files over a slow connection. If you've got our Business Broadband, then your router will prioritise phone calls so they won't be affected.

My Boostbox is working but now I can't connect my computer to wifi.

Move your Boostbox further away from your router.

How far does my Boostbox cover?

Your Boostbox has about the same coverage as your router.

Can I add another mobile number to my Boostbox?

Go to o2.co.uk/boostbox. You'll need to keep your Boostbox turned on so we can update it.

Need some help?

If you get stuck, you'll need to go to o2.co.uk/boostbox or email us. You'll find our email address in your welcome email.

Safety Information

Like any piece of electronic equipment you should use your Boostbox safely. Don't use it outside or for anything it wasn't meant for.

Specific Absorption Rate (SAR)

Your O2 Boostbox contains a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves set by international safety guidelines. These important guidelines were developed by the independent scientific organisation, ICNIRP, and include safety margins designed to ensure the protection of all persons, regardless of age and health.

Our tests are carried out in accordance with IEC standard EN50383/EN50385.