



# Mobex tariff information

for contracts signed from 1 July 2015 onwards

# Mobex tariff information

The following table details O<sub>2</sub>'s standard published charges for the Mobile Extension tariff. Mobile Extension prices are tailored to meet the specific requirements of your company. For more details please contact your O<sub>2</sub> account manager.

Mobile Extension requires the utilisation of a link between your company's telephone system and the O<sub>2</sub> network, either via a direct fixed link or a virtual link. Such products are available from O<sub>2</sub> and additional terms and conditions and charges will apply.

Wherever possible customers will be put on the Mobile Extension tariff at implementation stage, however there could be circumstances when customers are put on a temporary tariff during the installation of any direct or virtual link, in these instances the preferential 'on-net' rates may not be available and will be charged in accordance with the O<sub>2</sub> Business First Plus Tariff. All other call charges will apply.

## **Non networked customer sites**

Mobile Extension uses a direct fixed link between your telephone system and the O<sub>2</sub> network and offers preferential call rates to and from fixed extensions and mobiles ('on-net' call rates). In addition customer sites that are not linked in to O<sub>2</sub> can also benefit from mobile originated on net call rates through up to 250 company DDI ranges of up to 1000 numbers being incorporated in to the dial plan, 10 of these ranges can be the customer's own customers and suppliers. Calls originating from non networked fixed extensions are at the preferential rate if the site is incorporated into the dial plan using O<sub>2</sub> Virtual Link. For more details please contact your O<sub>2</sub> account manager.

This is the standard Mobile Extension tariff and does not include details of Mobile Extension Zone or Carrier Pre-Select pricing. For more details please contact your O<sub>2</sub> account manager.

O <sub>2</sub>	Mobile Extension (Mobex) 2001 Price List
Monthly subscription	£13.00
Connection charge	0.00
Inclusive monthly subscription of ITS (International Traveller Service) <sup>1</sup>	0.00

Call Type	Notes	Peak	Off Peak	Weekend
On Net Calls (calls within the company) <sup>2</sup>				
Mobex Mobile to Mobex Mobile		4p	4p	1.71p
Mobex Mobile to company Landline or DDI range		4p	4p	1.71p
Company Landline to Mobex Mobile		6p	4p	4p
Off Net Calls (Calls outside company dial plan) <sup>3</sup>				
Company Landline to O <sub>2</sub> Mobile	non-mobex	13p	6p	6p
Company Landline to non O <sub>2</sub> Mobile	non-mobex	16p	12p	6p
Mobex Mobile to O <sub>2</sub> Mobile	non-mobex	6p	6p	6p
Mobex Mobile to non O <sub>2</sub> Mobile	non-mobex	25p	20p	20p
Mobex Mobile to Local Landline numbers	Excludes non geographical numbers	7p	4p	1.71p
Mobex Mobile to National Landline numbers	Excludes non geographical numbers	7.5p	7p	1.71p
Calls to non-geographical numbers (080, 116)		0p	0p	0p
Access Charges for non- geographical numbers – contract dependent* (084, 087, 118, 09)		25p, 20p, 15p, 10p, 5p, 0p.		

\*The service charge element of the call charge is dependent on the number dialled and is advertised by the service provider

## Other Services

Call Type	Notes	Peak	Off Peak	Weekend
Voicemail 901 deposit		0.00p	0.00p	0.00p
Voicemail 901 retrieval		7.5p	7p	1.71p
SMS – Mobile Originated		10.21p	10.21p	10.21p
Trafficline		45p	45p	45p
O <sub>2</sub> Group Conferencing <sup>4</sup>		8p	8p	8p
And can be part of your minutes allocation on Best For Business bundled tariffs				
Premium Rate Text Messages <sup>5</sup>		service dependent	service dependent	service dependent
Inclusive GPRS and 3G option <sup>6</sup>	First 512KB free of charge per month and then charged at £1.80 (exc vat) per MB thereafter. No roll over to next month.			

Please see notes below

### **<sup>1</sup>International Traveller Service (ITS)**

ITS is provided at no additional cost per SIM Card per month. All UK outbound, made roaming and received roaming calls and SMS messages shall be charged in accordance with the ITS standard published rates which can be found by clicking on the link below ITS standard rates.

### **<sup>2</sup>On Net**

Calls made between any mobile and landline numbers in either direction within the company dial plan (excluding landline to landline calls).

### **<sup>3</sup>Off Net Calls**

Calls made between any mobile and landline numbers in either direction, where the receiving number is outside of the company dial plan (excluding landline to landline calls).

### **<sup>4</sup>O<sub>2</sub> Group Conferencing**

Charges may vary if calling from another network. Standard published charges for calls to O<sub>2</sub> mobile phones apply if calling from landline.

NB. O<sub>2</sub> reserves the right to cancel any registrations not used over a period of 12 months.

### **<sup>6</sup>Premium Rate calls**

Premium Rate Call Charges vary and are dependent upon the service called.

### **<sup>5</sup>Premium Text Messaging**

Premium Rate Text Message Charges vary and are dependent upon the service to which a premium text message is sent.

### **Call Charges**

Unless otherwise stated, call charges are quoted by the minute and exclude VAT. GSM voice calls are charged in one second increments, and are subject to a 2.55p minimum call charge. Call durations are rounded up to the nearest second and then the call charge is rounded up to the nearest penny, VAT is then added where applicable to the total of all charges on your bill. Calls made or received when abroad are charged in 15 second increments rounded up to the nearest penny, and are subject to a minimum call charge of one minute. Data calls over GSM are subject to a 5.11p minimum call charge.

### **Peak Hours**

Peak hours: 7am -7pm Monday to Friday.

Weekend hours: midnight Friday to midnight Sunday.

Off Peak hours: all other times when peak or weekend call charges do not apply.

### **<sup>6</sup>GPRS and 3G Pricing**

Business Data Sense: is the standard data tariff available with O<sub>2</sub> business voice tariffs for 2+ connections. Business Data Sense allows you to use our Mobile Web and Mobile Web VPN services and our Datalink solutions. The first ½ Megabyte (MB) or 512KB of data usage is free each month, then after that usage is priced at £1.80 (ex VAT) per MB.

# Notes:

## Data Usage is charged as follows:

Data usage is measured in megabytes (MB). 1MB = 1024 Kilobytes (KB), 1024 MB = 1 Gigabyte (GB).

Data usage is charged in 1KB increments, and charges apply at all times of the day. Usage is totalled for each APN (Access Point Name) and rounded to the nearest kilobyte on a daily basis, and charges are rounded up to the nearest 1p. VAT is then added to the total of all charges on your bill.

You are billed for the amount of data that travels over the data network. Please note that your bill may include charges for re-sent data packets and packets added to control the flow of data over the network.

International 3G and GPRS pricing:

Tier	RRP exc. VAT	RRP inc. VAT
Tier A	£6.00 per MB	£7.05 per MB
Tier B	£4.50 per MB	£5.29 per MB

## Notes on International pricing:

Charging is in 1KB increments

Charges apply at all times of day

1MB is 1,024KB.

Connection to O<sub>2</sub> is subject to status, credit checking and O<sub>2</sub>'s Terms and Conditions for Business Customers.

[o2.co.uk/enterprise](http://o2.co.uk/enterprise)

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Registered Office: 260 Bath Road, Slough, SL1 4DX

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