

The top ten ways mobile recording can help protect your organisation



Mobile Recording from O₂ allows you to record all your calls and text messages in one place, ensuring you have an instant audit trail of all your communications.

More for you.

Many industries are now required by their regulators to record calls and texts made on mobile devices. And some, such as Financial Services, will soon be called on to also ensure other communications, like instant messaging and video calls, are also covered.

With compliance playing such a vital role in future operations, we asked YouGov to look at how well these regulations were understood, and how proactively they were being addressed. We wanted to see if industry leaders were managing to stay on top of compliance requirements using mobile recording solutions like O₂ Mobile Recording.

We spoke to **senior decision-makers** across a range of industries, and found:

85%

have up-to-date knowledge of regulations

61%

say it's their responsibility to keep up to date with regulations

38%

are worried about meeting future regulations

* YouGov, 2016

With these numbers, it's clear that regulatory compliance is a massive priority for all industry leaders.

Having the right tools in place can alleviate much of the worry in this area.

So here's 10 ways O₂ Mobile Recording can help you

1 Seamless recording across any device. No need to download an app or activate the recording

2 SMS messages and voice calls are both covered

3 You choose: data can be hosted on-premise, in the cloud, or a combination of both (hybrid)

4 Multiple security certifications, including CAS(T) from the UK Government

5 Device-agnostic solution

6 A flexible approach means we will customise a solution for your organisation

7 Roaming is covered, ensuring consistency at home or abroad

8 Dual streaming automatically routes calls to two recorders, providing a built-in backup

9 Cost-effective as a simple add-on to your existing tariffs

10 CRM compatible and can be integrated with all leading platforms

Find out more

Just call us on 01235 433 507 or email mobile.recording@businesso2.co.uk