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# England & GB Hockey

Providing secure technology solutions for world class sports teams.





## Connecting people

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England & GB Hockey is a large organisation with operations and activities spanning the UK, and its technology needs are wide ranging. The challenge they faced was to efficiently and securely meet the needs of staff, players, coaches, around 30 sponsors, suppliers and partners, as well as thousands of volunteers while playing at home in the UK, or away across the globe.

Mobile data has been an essential element in making the organisation a very connected one; with 140,000 people playing each weekend in matches and competitions, the results need to be recorded and managed. Instead of having to send in paper based results which then need to be collated, mobile data has enabled all match results to be sent in via connected smartphones and tablets, saving time and resource and streamlining the process significantly.

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O2 has played a pivotal role in supporting England & GB Hockey in other areas of their business, deploying technology to aid communication with coaches and players in the UK and wherever they might need to be playing and training across the globe, assisting their video analysts who work closely with players in training, and the general business of staff working with clubs and schools.

As an organisation they were aware of the potential vulnerability of technology systems which were managing a large amount of sensitive and detailed data about their players and customers.

“Technology plays a really important role for England Hockey on a day to day basis, O2 provides us with technology right the way across the business.”

Quo Sally Munday, Chief Executive, England & GB Hockey

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## Data and relationships

### Connecting the team

Improving and streamlining their data handling systems is crucial to ensure the strong relationships with everyone involved with the organisation is maintained, "coaches, participants, people that are running our clubs, they've got to trust us and trust what we do and security is absolutely key."

The day to day support from O2 is far reaching and adapts as needed – from the under 10's team playing on a Saturday from Abbotsbury to York, to providing connectivity to the teams representing Team GB Hockey at the Olympics, "there's lots of different examples of how O2 have enabled 4g wifi at our events, to handsets for our staff, sim cards at the Rio Olympic Games, lots of different ways, all of which add value to what we're doing."

“IT security is absolutely critical to England Hockey, we retain huge amounts of data on our players, which we don't want to fall into the hands of our competitors internationally, but also on a day to day basis, being able to manage our customer data.”

Sally Munday, Chief Executive, England & GB Hockey

Great Britain Hockey Limited (GBHL) is a company limited by guarantee, owned equally by the hockey associations of England, Scotland and Wales. GBHL is responsible for the development and administration of hockey in Great Britain related to the summer Olympic Games and the preparation, selection and performance of the men's and women's Great Britain hockey squads and their participation in the summer Olympic Games and other relevant tournaments.

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